

AURORA QUIK-LOK SHELVING WARRANTY



Lifetime Limited Warranty: Subject to the conditions stated below Aurora Shelving, Aurora Mobile Systems and the Times-2 Speed Files Product warrants to the original purchaser exclusively that the shelving, carriages and the Times-2 Speed Files Product ("structural frames") manufactured by Richards-Wilcox, Inc. "Aurora" will be free from defects in materials and workmanship other than normal wear and tear for the lifetime of the structural frames. During the warranty period, all parts will be provided at no cost. Labor is included at no cost during the first year of the warranty period. After the first year, all labor will be charged at the prevailing current rate.

For purposes of this warranty, structural frames shall be deemed to exclude all moving parts, controls and guides that have immediate contact with moving parts.

10-Year Limited Warranty: Aurora also warrants that all carriage driven motors and all accessories shall be free from defects in materials and workmanship other than normal wear and tear for a period of ten (10) years from the date of the customer's written acceptance of installation. During the 10-year warranty period, all parts will be provided at no cost. Labor is included at no cost during the first year of the 10-year warranty period. After the first year, all labor will be charged at the prevailing current rate.

If any warranted product shall be proved to Aurora's satisfaction to be defective, such product shall be repaired or replaced at the option of Aurora. All warranty service for any product manufactured by Aurora must be performed by an authorized Aurora factory representative. This warranty shall be void if any portion of the purchase price shall be due but unpaid in accordance with the terms pursuant to which the product was sold. This warranty shall not apply to product repaired or moved by any party other than an authorized Aurora factory representative or to defects or damage caused by (a) acts of God or other circumstances beyond Aurora's control, (b) improper installation (unless installation was done by an authorized factory installer), (c) improper electrical supply or environmental conditions, (d) improper operation, maintenance, or storage, or (e) other than normal use or service. **EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, AURORA MAKES NO WARRANTIES, IMPLIED OR OTHERWISE, AND AURORA SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

The Certificate of Warranty must be completed by the respective dealer, accepted and signed by the customer, and sent to Richards-Wilcox, Inc. upon completion of the installation.

Limitation of Liability: Repair or replacement of any defective equipment, or refund of the purchase price paid by the customer in the event Aurora determines such equipment cannot be repaired or replaced, shall be the customer's exclusive remedy for breach of the warranty for product defects, however caused, and in no case shall Aurora be liable for incidental, consequential, special or other damages, or loss of profits or revenues whether as a result of breach of contract of warranty, Aurora's negligence, or otherwise. Aurora shall have no liability for any advice or assistance by any party outside the scope of Aurora's written specification for the manufacture, operation or maintenance of the warranted equipment.